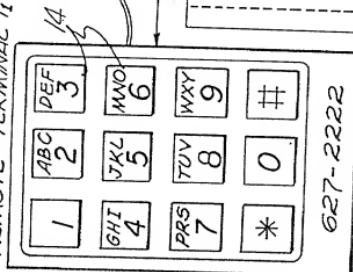


REMOTE TERMINAL  $T_1$



D

C

AC<sub>1</sub>

PROCESSING SYSTEM  $P_1$

$P_{21}$

20

21

INTERFACE  
(VOICE  
DATA)

CALL DATA  
ANALYZER

20a

AUTOMATIC  
CALL  
DISTRIBUTOR

100

AUTOMATIC  
CALL  
DISTRIBUTOR

100

AUDIO  
UNIT

AD

COMMUN-  
ICATION  
FACILITY

AC<sub>n</sub>

B

CUSTOMER  
BILLING

C

IT

COMMAND CRT  
COMPUTER DISPLAY  
TERMINAL

CT

PR

PRINTER

P<sub>n</sub>

20

21

20a

21

20

21

20a

53	<i>C1</i>	DATA:	CALL RECORD SEQUENCE	ASSIGNED DESIGNATION	ACKNOWLEDGE DIGITS
CALLER'S TELEPHONE NUMBER AND INITIALS	627-2222-53	AGE, WEIGHT----PULSE	47 176.....77	495/684	6/73

FIG. 2

CARD TYPE	CARD #	CARD EXP. DATE	CUST. #	NAME ADDRESS DATA	ITEM 1	COLOR SIZE CODE	ACKNOWLEDGE DIGITS
130	132	134	136	138	104	140	142

FIG. 5

201	202	204	200	206	208	210	QUESTION ANSWERS
CALLER'S TELEPHONE NUMBER	USES/ MONTH	TIME	I.D. DATA	DESIGNATION			

FIG. 7

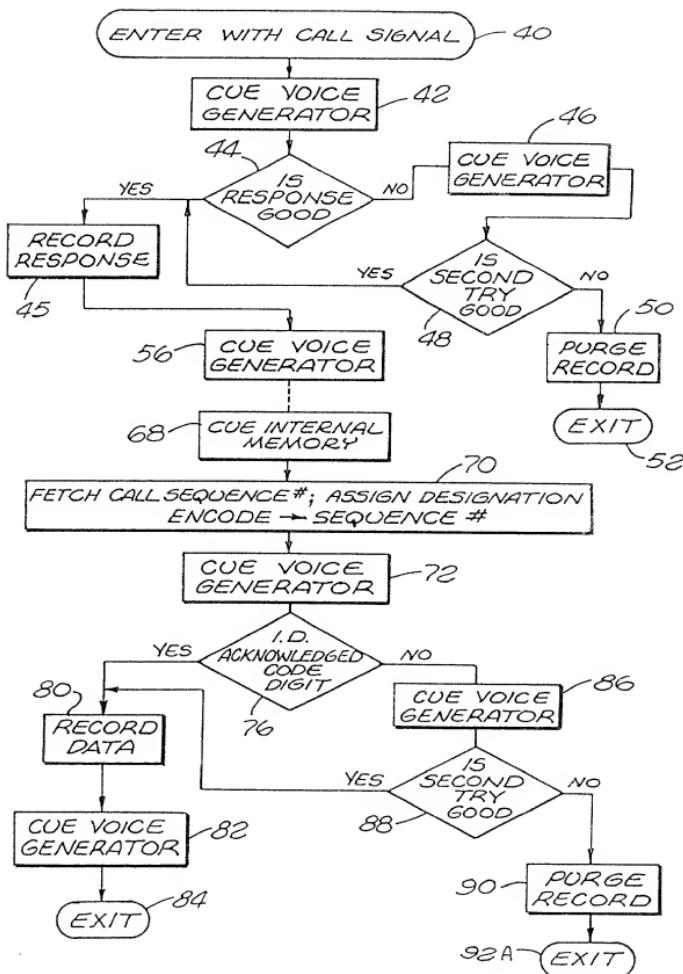
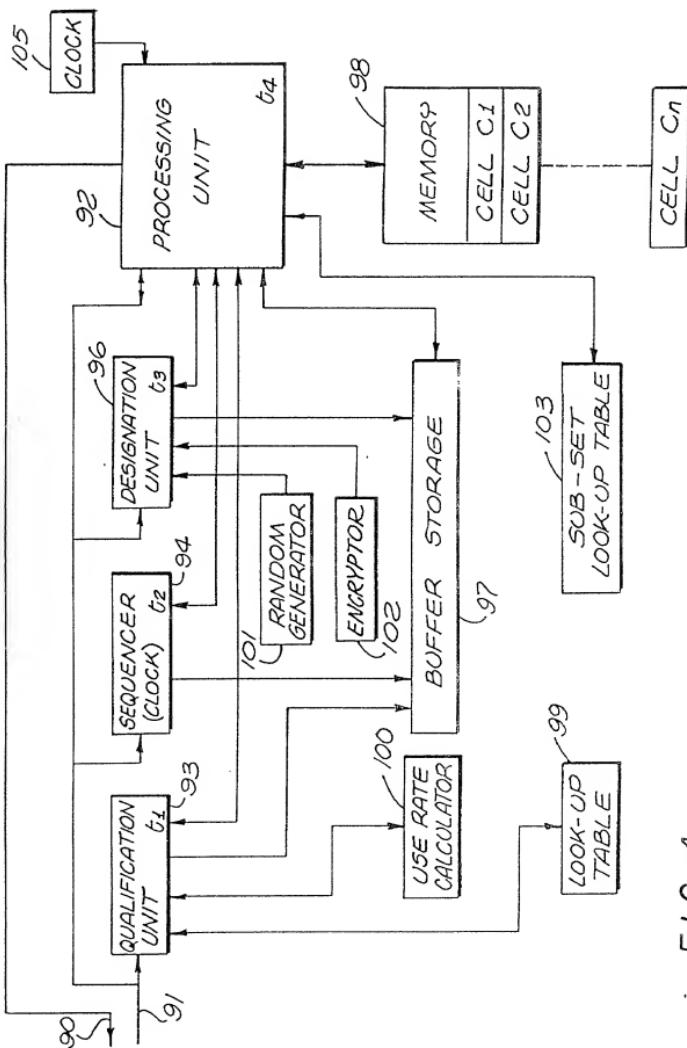


FIG. 3



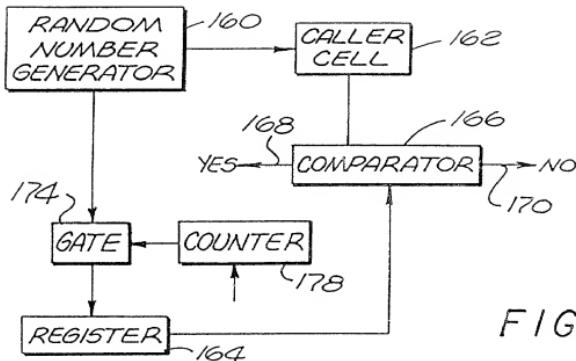
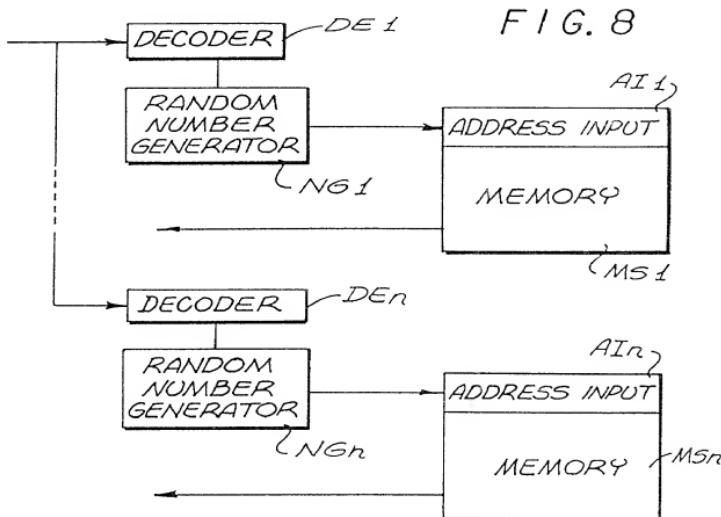


FIG. 6



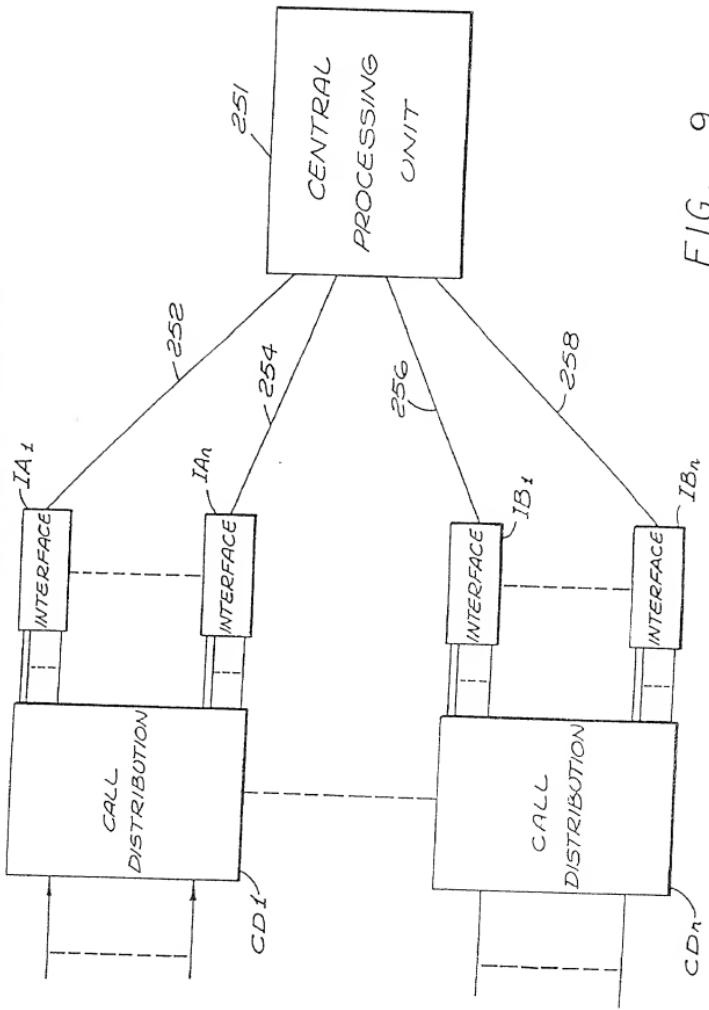


FIG. 9